


Referral Policy

We aim to work in partnership with you in managing your patient. If you wish to be involved in certain aspects of care, then please do let us know.

We will contact you and request your approval if a patient requests, or we think it is necessary to provide care beyond the scope of your initial referral.

We will write to you to acknowledge receipt of your referral.

We are always happy to meet dental colleagues in person or arrange a telephone call if you have a query or wish for further information - Please contact our reception to arrange this.

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- We will contact the patient as soon as possible to arrange booking a convenient appointment.
 - Before the patient's first appointment, we will send them information including their appointment details and fee, a map of our location and a biography of the clinician they will be seeing.
 - At the appointment we will discuss all treatment options with the patient and try to ensure they understand these thoroughly before decisions on treatment are made.
 - Following their consultation, we can provide a bespoke report for the patient outlining their options regarding future treatment and estimated fees. We will also send a letter to you as the referring clinician regarding the clinical findings/diagnoses and treatment options discussed.
 - We will always encourage your patients to continue receiving their general and preventative/hygiene dental treatment from your practice.
 - Once the specialist care is completed, we will write to you detailing the treatment carried out and any recommended follow up procedures or maintenance care necessary.